

MONROE COUNTY DETENTION FACILITIES

Updated: December 18, 2023

VIDEO VISITATION DAYS/HOURS ARE FOR ALL FACILITIES

KEY WEST JAIL,

5501 college road
Key West, FL 33040
305-293-7300

MARATHON JAIL &

3981 Ocean terrace
Marathon, FL 33050
305-289-2420

PLANTATION KEY JAIL

88770 Overseas Hwy Suite #4
Tavernier, FL 33070
305-853-3266

Inmates will not be pulled from Medical, Work, Recreation or Program Classes for visitation. It is up to the inmate to inform their family and friends of their daily schedule. If the inmate wants to visit, do not attend recreation or requested programs during your visitation times. AC/PC inmates will schedule visits on their out of cell times. These rules also apply to all Juveniles court ordered to this facility.

Onsite Video Visitation

Days - Monday through Friday - Closed on Saturdays and Sundays

Times - 8 am to 11 am and 1 pm to 4 pm **Day time only – No holidays**

Off-site Video Visitation

Days - Monday through Sunday - **including holidays**

Times - 8 am to 11 am, 1 pm to 4 pm and 7:30 pm to 11 pm.

There is no onsite video visitation on the following holidays: New Year's Day, Martin Luther King Day, Presidents Day, Good Friday, Labor Day, Juneteenth, Independence Day, Memorial Day, Veterans Day, Columbus Day, Thanksgiving Day & the Day after Thanksgiving Day and Christmas Day. **Other dates for closing will be announced.**

VIDEO VISITATION RULES

Please, read all of the rules completely prior to moving forward – Not knowing the rules will not be accepted as an excuse for not following them. Disobeying any rule may result in you being banned from visiting or criminal charges being pursued when applicable.

- All visits are subject to monitoring and recording.
- **The introduction or attempts to introduce into or upon facility grounds Weapons, Firearms, explosives devices, tools, Drugs, Medication, Narcotics, Alcoholic Beverages, Cameras, Radios, Tape Players, Cell Phones, MP3 Players, Phone Watches or Any Other Electronic items into the Monroe County Detention Facilities. This or any other unauthorized item is a violation of Florida Laws, as stated in Florida Statutes 944.43 and 944.47. Introduction of contraband into this facility is a Felony of the Third Degree (F.S.S. 951.22). and may be cause for arrest**
- **ALL PERSONAL PROPERTY** (e.g., car/house keys, purses/wallets, cell phones, briefcases, medication, food, etc.) will be secured in your vehicle or a locker in the lobby (lockers are .25 cents a **quarter's only**).
- All visitors are subject to a search when you enter the facility, or you are on facility grounds.
- All visits can be scheduled **12** hours prior to the appointment or up to two (2) week in advance.
- Visits will last **30 minutes**
- Please be advised if an inmate is in ANY program (at court, Inmate workers duties, Attorney visits, Bible studies, Court ordered programs, Medical call and etc.), they are NOT eligible to receive the visit at that time. Please schedule your visits around the inmate's program schedule.
- **If an inmate is moved to a new location in or outside the facility, the scheduled video visitation will be cancelled. The visitor will have to reschedule the visit for another time that is available the following day.**
- Only 2 visitors will be allowed to visit onsite in any one session. 2 adults or 1 adult and 1 children.
- All visitors 18 years of age and older must register and possess a valid government issued photo ID, such as a driver's license, State ID card, passport or Military Issued ID.
- All children must be accompanied by their parent/legal guardian who must possess the original child's birth certificate and/or guardianship paperwork.
- No visits are allowed between an inmate and their victim or a witness to their crime. (Unless a court order clearing the person is presented to the visitation clerk before the scheduled visit.)
- Visitors wishing to visit from home must download the required software and test their connection. Please tell family members or friends go to www.icsolutions.com and click video visitation for instructions.
- Visitors and inmates should login and connect a few minutes before the scheduled visitation time.

- Offsite visits are **not allowed in bedrooms or bathrooms**. If seen, your video visit will be suspended, with no refund.

Appropriate dress is required at all times, by Inmate and Visitors;

- Inmates will be in full uniforms at all times with issued ID
 - Everyone must wear **closed in shoes for onsite visits**.
 - Skin tight / Form fitting clothes are not allowed when visiting onsite.
 - Any clothing or other items displaying illegal gang-related symbols, themes or colors are prohibited.
 - Any clothing containing vulgar or objectionable language or images are prohibited.
 - Pajamas, Lingerie or clothing you see through are prohibited
 - Hats, Bandanas, Scarfs, Wraps and Sunglasses are not allowed during onsite.
 - Nudity, showing cleavage, your stomach, or your buttock is prohibited.
 - Swim wear prohibited
 - Jackets or Sweaters are not allowed during onsite visits
 - Skirts or dresses that are above the knee in length are prohibited
 - Shorts must be worn at mid-thigh or below during visit
- Visitors and inmates should remain seated at all times during the visitation session onsite.
 - Visitors will not take pictures or videos of inmates when visiting offsite. IF seen the visitation privileges will be terminated
 - Any inappropriate behavior will result in termination of your visitation session.

Visitors involved in the following will be placed on permanent/banned visiting restrictions:

- Visitors that create a disturbance or disruption of the visiting process.
 - Visitors performing any sexual acts.
 - Visitors under the influence of drugs or alcohol.
 - Visitors that refuse to show sufficient identification.
 - Visitors that act in an inappropriate manner during their visitation.
- The visitation schedule will be cancelled or altered on county appointed holidays or for safety and security reasons.
 - Staff can deny, change, or cancel a visit at any time at their discretion, due to security issues.
 - Each visitation session will show a timer to display elapsed time.
 - After your visit has ended your connection will be terminated automatically.